



## ***UStx Contract Services, Inc.***

14141 Hwy 290 W. #100 Austin, TX 78737

Phone: (512) 894-0008 Fax: (512) 894-4290

### **Supplier Terms and Conditions:**

Vendor are required to have an ISO-9000 or equivalent quality system.

UStx, it's customers and all interested regulatory agencies shall at all time have the right of entry to verify the quality of work, records kept, materials used and related to any UStx purchase order.

Vendor must provide notification and receive written deviation from UStx prior to shipment of any non-conforming material.

Vendor must notify UStx of any significant change from prior submission in processes or materials used.

Vendor is required to flow down all requirements and conditions to any related sub-tier supplier.

Suppliers are expected to pack all parts with reasonable care to prevent damage in transit. Parts arriving with obvious transit damage resulting from inadequate part protection or containers will be evaluated for the cost of such damage and this cost may be charged back to the supplier.

UStx will accept shipment three-calendar day before and two calendar days after the purchase order delivery requirement date. This is considered an on time delivery. Vendors will be rated upon performance using this criterion.

#### Non-conforming material disposition/handling:

Non-conforming material shall never be shipped with conforming material.

If the production run has 5% or more non-conforming material for the same defect, UStx must be notified and a decision will be made regarding usage or deviation approval. The contact person is the materials manager.

*UStx Contract Services, Inc. is an ISO 9001:2008 registered company...  
... We are proud to be an American Manufacturer*